## Friends & Family Survey RESULTS & ACTION

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## Period:November 2021 No. of Surveys:

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total		
Total	10	2	0	0	0	0	12	0% 0% 0% 0%	Extremely Likey
Extremely Likey	10	0	0	0	0	0		17%	Likely
Likely	0	2	0	0	0	0			
Neither Likely or unlikely	0	0	0	0	0	0			Neither Likely or
Unlikely	0	0	0		0	0		83%	unlikely Unlikely
Extremely unlikely	0	0	0	0		0			
Don't Know	0	0	0	0	0	0			

## **Comments, Feedback & Actions:**

\*\*Likely Comments\*\*We always have been looked after\*\* I am satisfied. God Allah give you all hapiness. My salute to you & GPs.\*\* \*\* Extrely Likely Comments\*\* My doctor is very good & extremly helpful to me and my family.\*\*I have been looked after very well by GPs and all practice Team.\*\* For providing medications promptly & looking after me. God Bless.\*\* I am very happy I get all treatment and medicine. Everyone speak with respect. GPs are nice.\*\*Giving thanks for sorting out problems.\*\*GPs are good aqnd see us and treat us.\*\*They do their Best under the circumstances.\*\* You can always get an appointment and there always got time for me.\*\* Can get appointment on the same day and don't have to wait a week or 2 like my previous surgery.\*\*Since I have been with this doctor I have no regret. I am happy with the treatment I received

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.